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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit 2152
Examiner Le Hien Luu

In Re: Musa Hanhan
Case: P3313CIP
Serial No.: 09/405,335
Filed: 09/24/99
Subject: Method and Apparatus for Data-Linking a Mobile
Knowledge Worker to Home Communication-Center
Infrastructure

To: The Commissioner of Patents and Trademarks
Washington, D.C. 20231

Dear Sir;

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MAY 07 2002
Technology Center 2100

Preliminary Amendment

All of the claims standing for examination are reproduced below. The claims herein amended are marked (Amended). Those claims left unchanged are marked (Unchanged).

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1. (Thrice Amended) In a communication center having agent workstations, a system for enabling a remote agent, using a light computerized device having insufficient power to operate as a workstation of the communication center, to access and operate as an agent with full access to data and software tools of the communication center, the system comprising:
 - a proxy server executing a software suite;
 - a first two-way data link between the proxy server and a workstation at the communication center; and